

# Admissions Policy

Please respect us, our property and our buildings as well as our other customers and their property.

Our staff have the right to work in a safe and friendly environment. Halo will not tolerate violent, aggressive, abusive or threatening behaviour towards staff or behaviour which is offensive to other customers.

Health and Safety is paramount. Please follow the rules and regulations, which are designed to keep us all safe.

## Children

Children under the age of eight years will only be admitted to this centre if:

- They are accompanied by a responsible person aged at least sixteen, or
- They are participating in an instructor-led activity.

Customers under the age of sixteen attending any instructor-led or supervised activity must provide a completed 'Parental Consent' form, which should be signed and submitted at the time of booking.

## Changing Rooms

Children aged under eight may enter the "opposite sex" changing rooms provided they are accompanied by a responsible person aged at least sixteen.

## Carers

A carer (paid or unpaid) is someone who assists another who is less able.

Carers that participate in an activity alongside their Service User(s) are charged the Concession price for the activity.

Carers who are required to physically help and support their Service User(s) are not charged any admission fee but are required to sign-in.

## Halo Gym & Group Exercise Classes

Customers aged under sixteen years must submit a 'Parental Consent' form before they are admitted into the Halo Gym.

Under sixteen's may use the Halo Gym in the following circumstances:

Bridgend County:

11-13 Years	Cardio Vascular equipment only
14-15 Years	Resistance and Cardio Vascular equipment
16+	All equipment

Herefordshire:

12-13 Years	Cardio Vascular equipment only
14-15 Years	Resistance and Cardio Vascular equipment
16+	All equipment

In order to use the Halo Gym or participate in an instructor-led exercise activity all customers must familiarise themselves and abide by the national Health Commitment Statement. This sets out standards that Halo centres and users can reasonably expect from each other in regards to the health of the user. This can be found on our website [www.haloleisure.org.uk](http://www.haloleisure.org.uk) or ask at Reception for details.

## Golf Course

Halo advises all parents and guardians to ensure adequate supervision of their children when using the public open space. We recommend supervision of all under sixteen's.

A responsible person, aged sixteen or over, must accompany golfers under the age of ten. One responsible person may accompany up to three children.

**The Management may refuse admission to any person or group.**